



# Celebrating Independence

Catholic Charities  
  
Community Services

ANNUAL REPORT 2014

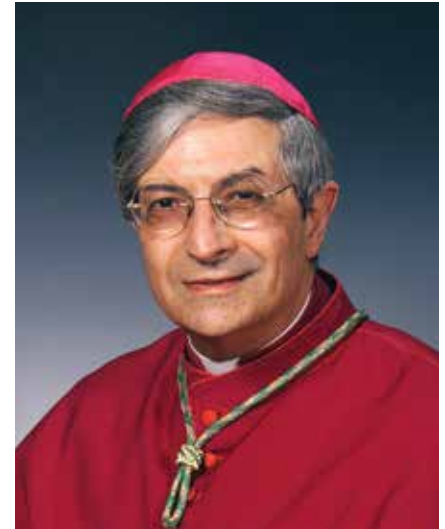
## Our Mission

*Catholic Charities Community Services, in conjunction with Catholic Charities of the Diocese of Rochester and those we serve, is deeply committed to enhancing and strengthening the independence, inclusion, and individuality of persons with disabilities and those who are living with significant health challenges.*

*We provide services that support, coordinate, advocate, and educate in order to foster individual and community empowerment. We strive to build a just and compassionate society for all individuals to live with dignity as people of God.*

## My Dear Brothers and Sisters in Christ,

In the Gospel of St. Matthew (11:28) Jesus says: "Come to me, all who labor and are burdened, and I will give you rest." Through the marvel of the Incarnation, Jesus came to live among us and to raise up those who are weighed down with difficulties, hardships and challenges. Following the example of Our Lord, Catholic Charities Community Services is deeply committed to ensuring that those living with significant health and developmental challenges receive the assistance they need through services that strengthen each individual's abilities to live independently and inclusively in their communities.



I deeply appreciate Catholic Charities Community Services' dedication and commitment to assisting nearly 2,000 persons with an array of services from case management and residential programs to life-skills training and other supports. I also offer my sincere thanks to the Board, volunteers, administration, staff and supporters of Catholic Charities Community Services who, together, are ensuring those who need assistance receive it, and live with dignity as a child of God.

Assuring you of my prayers and asking for a memento in your good prayers, I remain,

Devotedly yours in Christ,

*+ Salvatore R. Matano*

*The Most Reverend Salvatore R. Matano  
Bishop of Rochester*

## Dear Friends,

On behalf of the Board of Directors, staff and our 1,977 recipients of services, thank you for your support of our work in 2014.

It was an exceptional year with much to celebrate—reaching 11% more people than in 2013, who are benefitting from our existing and new, innovative services; growing our budget by almost 12%; recruiting talented members to our dedicated board of directors, adding space to our Penn Yan office, and ending the year in a solid financial position.

In addition to providing direct care management, residential and supportive services, we have also worked diligently to shape public policies. We participated in regional and state-wide planning efforts to redesign health care delivery systems which will most surely affect our clients. We continued to share our years of expertise with community and state agencies on serving individuals with developmental disabilities. We have advocated alongside our colleagues against changes in Medicaid Waivers. These changes threaten to adversely affect those living with traumatic brain injuries or who are trying to divert nursing home care with other services that will allow them to remain at home.

And with guidance and input from you—our stakeholders—we have embarked on both branding and strategic planning processes. These efforts have set the stage for the next three years so that Catholic Charities Community Services becomes a household name, known for a deeply compassionate and talented workforce that is driven to help people achieve their full potential.



We have gone about our work quietly in years past. Moving forward we will celebrate with loud voices the triumphs of those we are so privileged to serve and in an effort to inspire others to achieve independence and their personal best, however they define it.

With best regards,

*Virgil N. Joseph,*  
*Chairman, Board of Directors*

*Lori VanAuken,*  
*Executive Director*

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Charles Steinman

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Lori VanAuken,

*Executive Director*

## Catholic Charities Community Services

1099 Jay Street, Building J

Rochester, NY 14611

Phone: 585-339-9800

Fax: 585-339-9377

Email: [cccs@dor.org](mailto:cccs@dor.org)

## Rural Office

One Keuka Business Park

Penn Yan, NY 14527

Phone: 315.536.2749

Fax: 315.536.2451

Services are provided to all people without regard to race, religion, ethnicity, sexual orientation, age, ability, gender or ability to pay.

[www.cccsrochester.org](http://www.cccsrochester.org)

# Milka's Story

“When I was 18 years old I learned that I had a health concern that would be with me for the rest of my life. Before my diagnosis, I was a very social person but then I became severely depressed. I felt confined and defined by my disease. It took a severe health crisis for me to realize that I needed help.

Catholic Charities Community Services has taught me how to take my life back. I now live independently because Community Services has taught me how to keep a budget, how to monitor my medications and they introduced me to community support groups.

They helped me go to college. I have my own home. I am a single mother of two beautiful boys. They are proud of me because I do everything for them that any mom would do. I just happen to have to do it with an eye on keeping myself healthy. Community Services helps me be a better mom by showing me how to maintain balance in my life.

Today, I am employed at Community Services as a peer mentor in the Supportive Services Department. I am now a role model for others with a similar health diagnosis. I advocate for them, I teach them about mental health system services. I share my personal journey with them as an inspiration to help them know that there is someone who cares and that there is always hope.”

*In 2014 Community Services provided 1,228 services to our families in transition.*





## Supportive Services Department

Offering a variety of services that support the independence of each individual

### Services include:

- Housing assistance
- Emergency rent and utility support
- Referrals to emergency food resources
- Transportation
- Health education and treatment support
- Benefits assistance and advocacy
- Preparation for employment
- Employment services
- Home modification referrals
- Community integration counseling
- Independent living skills training
- Peer to peer outreach support

### 2014 Highlights

- Added the Linking Up Program, funded by NYS Department of Health-AIDS Institute, which uses peer mentors to link people with HIV/AIDS to behavioral health services
- Secured new funding from NYS to offer benefits counseling so that the fear of losing disability benefits does not remain a barrier to finding competitive employment
- Expanded our employment preparation programming, including benefits counseling, and support in job seeking and interviewing to those living in our rural counties

# Sandra and Nestor's Story

"I was a foster parent in the Bronx when I welcomed Nestor and his four siblings into my home. I fell in love and adopted all five. Nestor was diagnosed with Herpes Encephalitis and requires around the clock care. I prayed a lot and realized if I did not accept this responsibility, who would? That's when we moved to Rochester and I found Catholic Charities Community Services.

Through the years, we have become partners in caring for Nestor. I know that help for us is just a phone call away. With the help of my Community Services care manager we were able to get funding for a lift to help me move Nestor in and out of bed. We have a van so the whole family, Nestor too, can go to the movies, the zoo or out to eat.

Right now Nestor is in palliative care. Two years ago, they said he was not going to make it but here we are, living day to day and we are doing fine. I don't know where we would be without our Catholic Charities Community Services extended family."

*Our Care Management Services have grown at an astronomical rate with 377 clients served in 2013 and 1,060 served by the end of 2014.*





## Care Coordination Department

Coordinating health and human services to ensure the well-being of those with traumatic brain injuries and chronic illnesses including HIV/AIDS

### Services include:

- Heath Homes Care Management
- Outreach and Engagement Services
- Service coordination for individuals with traumatic brain injuries and those diverting nursing home placements

### 2014 Highlights

- Increased the number of clients serviced by 60%
- Enhanced staff training and development to broaden their professional knowledge
- Strengthened the Outreach and Engagement team to reach those who are most vulnerable

# Jim's Story

"This is a big year for me! Catholic Charities Community Services is helping me find an apartment of my own. I hope to publish my second book, *Night Time Thoughts*, very soon. I have been writing poetry since I was 16.

Working at Wegmans is great. I get lots of help if I need it; all I have to do is ask. I know it is important for me to keep healthy and with my friends at Community Services, we monitor my medications, make sure that I am eating and sleeping like I should and that I know how to budget my money.

It has been such a long journey for me. I have had some good days and some not so good days. With the help of everyone at Community Services, I know that I can live as independently as I want. If you see me at Wegmans in the prepared foods department, stop and say, 'hi.' I like to meet new people."

*The inclusion of people living with developmental disabilities in their communities is our priority. To support their independence, we provided a combination of nearly 40,000 units of community habilitation, service coordination and residential services to our 394 individuals.*







## Developmental Disabilities Department

Dedicated to the independence, inclusion and self-determination of persons living with developmental disabilities

### Services include:

- Medicaid Service Coordination
- Residential Habilitation
- Community Habilitation
- Day Habilitation
- Nursing Services
- Self-Directed Services
- Individual Support Services (ISS)
- Family Support Services (FSS)

### 2014 Highlights

- Added self-directed services—providing support for people in the community to individualize their service plans
- Funding from the Daisy Marquis Jones Foundation provided touch screen laptop computers and internet services to each of our homes
- United Way Day of Caring volunteers beautified our residences
- Added fiscal intermediary services to assist individuals in managing their self-directed services
- A grant from the Wayne County Community Endowment Fund of The Community Foundation helped us to improve the exterior of our oldest home in Lyons, NY

## 2014 Agency Highlights

**Served 1,977 clients** with well over 85,000 units of service throughout the year!

**Three new Board members** joined our Catholic Charities Community Services Board of Directors:

- **Jason Tonkery** is the current VP of Business and Professional Banking at M & T Bank.
- **Stevan Ramirez** is the Director of Finance and Operations at Huntington Study Group.
- **Tim Mason** is President and CEO of Mason Marketing LLC and Mason Digital LLC.

**In 2014, we celebrated those who help us advance our work** at our first donor recognition reception on November 6th at the Perkins Mansion on East Avenue in Rochester.

**With support from the Wayne County Community Endowment Fund** of The Community Foundation, we were able to make much needed building improvements to our residential home in the town of Lyons—repairing gutters and walkways to ensure the safety of our residents.

**A grant from the Daisy Marquis Jones Foundation** furnished all ten our residential homes with computers and wireless capability.

**We have added space to our offices in Penn Yan** to accommodate a growing workforce.

## Who We Are

Catholic Charities Community Services began in 1980 as a single residential home for those living with developmental disabilities. Today we serve 2,000 people annually in 12 counties—people who are living with developmental disabilities, traumatic brain injuries and chronic illnesses including HIV/AIDS.

As one of the nine Catholic Charities organizations of the Roman Catholic Diocese of Rochester, Catholic Charities Community Services is deeply committed to enhancing and strengthening the independence, inclusion and individuality of the people we serve.

We provide an array of services, some of which include case management, housing and residential programs, support and education groups, benefits assistance and advocacy, emergency referrals, employment and vocational connections and community-based life-skills training. These services are critical for empowering the individuals we serve in order that they may live as independently and successfully as possible.

Catholic Charities Community Services works to build a just and compassionate society in which all individuals can live with dignity as people of God.

### Locations

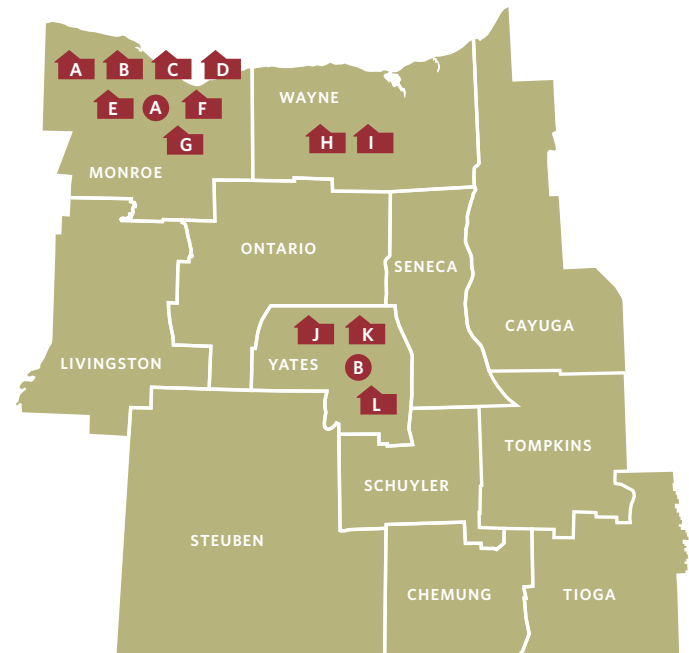
Catholic Charities Community Services operates in all 12 counties of the Roman Catholic Diocese of Rochester.

#### ● Offices

- A** 1099 Jay Street, Rochester—Main Office
- B** 1 Keuka Business Park, Penn Yan

#### 🏠 Group Homes

- A** Stony Creek Apartments, Rochester
- B** Cloverdale Street, Rochester
- C** Tryon Estates, Rochester
- D** Holt Road, Webster
- E** Tryon Park, Rochester
- F** Newcastle Road, Rochester
- G** Westerloe Avenue, Rochester
- H** Catherine Street, Lyons
- I** Sohn Alloway Road, Lyons
- J** Main Street, Penn Yan
- K** Main Street, Penn Yan
- L** Route 54, Penn Yan



# Catholic Charities Community Services

## Consolidated Balance Sheet

December 31, 2014

### ASSETS

#### CURRENT ASSETS:

Cash and equivalents	\$ 94,734
Restricted deposits	458,938
Investments	603,272
Accounts receivable	1,667,857
Grants receivable	449,378
Prepaid expenses	4,098
<b>Total current assets</b>	<b>3,278,277</b>

#### OTHER ASSETS:

Tenant security deposits	3,502
Investments—endowment	446,910
Restricted deposits	58,337
Property and equipment, net	1,452,563
Mortgage finance costs, net	5,785
<b>Total other assets</b>	<b>1,967,097</b>
<b>Total assets</b>	<b>\$ 5,245,374</b>

### LIABILITIES AND NET ASSETS

#### CURRENT LIABILITIES:

Accounts payable	\$ 624,052
Accrued liabilities	605,078
Due to affiliates	-
Current portion of long-term debt	39,728
Deferred revenue	313,561
<b>Total current liabilities</b>	<b>1,582,419</b>

TENANT SECURITY DEPOSITS	3,502
LONG-TERM DEBT, net of current portion	147,231
CAPITAL ADVANCES	955,999
<b>Total liabilities</b>	<b>2,689,151</b>

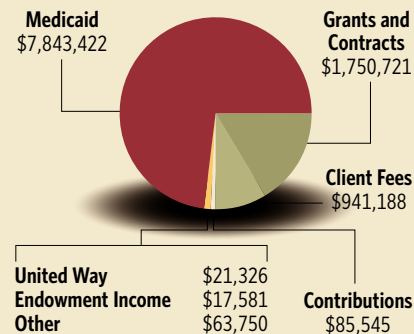
#### NET ASSETS:

Unrestricted	2,029,145
Temporarily restricted	80,168
Permanently restricted	446,910
<b>Total net assets</b>	<b>2,556,223</b>
<b>Total liabilities and net assets</b>	<b>\$ 5,245,374</b>

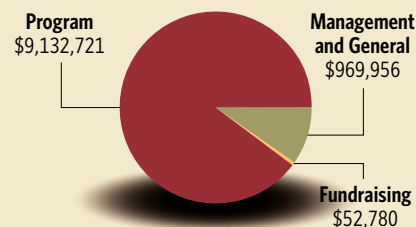
## Activities and Change in Net Assets

For the Year Ended December 31, 2014

### REVENUES: \$10,723,533



### EXPENSES: \$10,155,457



EXCESS (DEFICIENCY) OF SUPPORT AND REVENUE OVER EXPENSES	\$ 568,076
INVESTMENT INCOME, net	30,536
ENDOWMENT INCOME APPROPRIATED FOR EXPENDITURE	(17,581)
CHANGE IN NET ASSETS	581,031
NET ASSETS—beginning of year	1,975,192
NET ASSETS—end of year	\$ 2,556,223

Catholic Charities Community Services financial statements are audited by Bonadio & Co., LLP.

Complete audited financial statements are available at [www.ccsrochester.org](http://www.ccsrochester.org).

# 2014 Charitable Supporters

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Mr. Dave Witzel  
Mr. Robert Wojton  
Mr. and Mrs. Norbert Wrona  
Ms. Susan Wylie  
James and Carol Yost  
Mr. Michael Zandni

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5LINX  
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Advanced Interconnect  
Manufacturing  
Antonetta's Restaurant  
Barrett Greisberger Fletcher  
& Magee  
Bella Amore  
Benefit Resource, Inc.  
Benton House  
Big Oak Driving Range  
BJ's Wholesale Club  
Black and Blue  
Bobby Insurance Agency, Inc.  
Bonadio Group  
Bristol Harbour  
BSquareWeb, LLC  
Calero Software, LLC  
Callan-Harris Physical Therapy  
Canandaigua National Bank & Trust

Carmelite Monastery of Rochester  
Century Liquor and Wines  
Champion Golf Center  
Charlotte Appliance & Furniture  
Cheesecake Factory  
Church of Christ the King  
Church of the Resurrection  
Cicarelli Advisory Services, Inc.  
Companion Care of Rochester  
Complete Payroll Processing, Inc.  
Daisy Marquis Jones Foundation  
Darien Lake Resort  
Day Dreams B&B  
Delta Sonic  
Diane Prince Country Furniture  
Downstairs Cabaret Theatre  
Dr. Konstantin Frank Winery  
Eagle Productivity Solutions  
Eastern Division/  
American Cancer Society, Inc.  
ECLips Hair Design  
EEP Quality Group, Inc.  
Empire Fabricators  
Envoy Environmental  
EPIC Advisors, Inc.  
Episcopal Diocese of Rochester  
Family First Federal Credit Union  
Frontier Glass, Inc.  
Genesis Communications  
& Magee  
Genesee Country Museum  
George Eastman House  
Geva Theatre  
Harmony in Wood  
Harris Beach, PLLC  
Henrietta Quilt Club  
Holy Sepulchre/Ascension Garden  
Home Instead Senior Care  
Irondequoit Country Club  
Jazzercise of Greece  
Joey B's Restaurant  
JPMorgan Chase Foundation  
Kasperski Owen & Dinan, LLC  
King Fish Enterprises

Kodak Alaris  
L. David Salon & Spa  
LaBella Associates  
Lakeside Restaurant and Lounge  
Lawley Insurance  
LCS, Inc.  
Liberty Mutual  
Litron Laboratories  
Long Pond Pediatrics, LLP  
M & T Bank  
Manning & Napier  
Marketview Liquor  
Medisked, Inc.  
Memorial Art Gallery  
Merck and Co., Inc.  
Midtown Athletic Club  
Midwest Asset Acceptance Group  
Miller Funeral and  
Cremation Services, Inc.  
Mitchell-Nagel and Associates  
Monroe's Restaurant and Bar  
Mostly Clay  
Mother of Sorrows Church  
NBT Financial Group  
Omnicare of New York  
Our Lady of Lourdes/St. Anne  
Outback Steakhouse  
PAYCHEX  
Pharaoh's Hairum Salon & Spa  
Photikon Corporation  
Pomodoro's  
PTC  
Pyramid Brokerage Company  
RCIPA  
RDC Drug  
Rent-A-Center, Inc.  
Rochester Americans  
Rochester Automated Systems  
Rochester Colonial Manufacturing  
Rochester Community Individual  
Practice Association, Inc.  
Rochester Knighthawks  
Rochester Museum

and Science Center  
Rochester Philharmonic Orchestra  
Rochester Press-Radio Club  
Rochester Red Wings  
Rochester Rhinos  
Rock Ventures  
Salvatore's Old Fashioned Pizza  
Seabreeze  
Sirness Services, Inc.  
Somerville Pottery  
South Wedge Properties, LLC  
Sportworks Family Fun  
SPS Medical Supply Corp.  
SPX  
St. Charles Borromeo Church  
St. John the Evangelist Church  
St. Thomas More Church  
Our Lady Queen of Peace Church  
St. Mary of the Assumption Church  
St. Pius Tenth Church  
St. Pius Tenth School  
St. Stanislaus Kostka Church  
The Brighton  
The Lodge at Woodcliff  
The Termine Family in memory  
of Michael Termine  
Time Warner Business Class  
Top Measure  
Tulip Travel, Inc.  
Underberg & Kessler, LLP  
Veramarq Technologies, Inc.  
Watson's Chocolate  
Wayne County Community  
Endowment Fund of the Rochester  
Area Community Foundation  
Wegmans  
Wells Fargo Advisors  
Woodcliff Hotel & Spa  
Woods Oviatt Gilman, LLP  
XpedX

*Catholic Charities Community Services is deeply grateful to all the individuals, corporations, foundations, government entities, and our community, whose generous gifts have supported our work. Every effort has been made to ensure accuracy; nonetheless, in listings of this length, errors and omissions may occur. If your name has been misspelled, omitted, or listed incorrectly, please accept our apologies and bring the mistake to our attention so we can correct our records.*

## Volunteer Opportunities

Here are some ways to become involved at Catholic Charities Community Services:

- Holiday giving program
- Board of Directors membership
- Clerical assistance
- Legal assistance for clients in need of permanency planning, supplemental needs trusts and other basic legal needs
- Professional builders/contractors for group home repairs
- Financial planning/budgeting assistance for client seminars
- Special events and fundraising assistance

We welcome your time and talents. Every gift is treasured.

To volunteer, contact Heather Rickett at 585-339-9800, ext. 378 or e-mail [hrickett@dor.org](mailto:hrickett@dor.org).



## Mary's Story

"I have been a volunteer for Catholic Charities Community Services for eight years and I still get excited when I get the call around the holidays asking for my help.

I am so moved by the requests from families who obviously are in great need. We are asked for everything from underwear for children to simple gifts like coloring books and crayons. Some people ask for items to keep a house running like pots and pans. I think that Community Services and the families they serve help me enjoy my holidays even more.

The good work of Catholic Charities Community Services is everywhere. I feel a great deal of pride that I am part of the organization and I am happy that I can help others in this small way."



## Jim's Story

"Quality of care, a compassionate and engaged staff, a leadership team that takes fiscal responsibility very seriously. These are the qualities you want to hear about any non-profit agency you support. I had the privilege of being the Chief Financial Officer at Catholic Charities Community Services for ten years. When I retired, I wanted to continue to support the agency because I believe in what they do. I have seen the results. . . . people with disabilities living the most independent lives possible.

I am a member of the Board of Directors of Crowley House which bears my name, given as a gift in recognition of my work. I am proud to continue to support Catholic Charities Community Services and anyone donating to Community Services can be assured that their support is truly making a difference."

## Giving Opportunities

Catholic Charities Community Services is driven to provide excellent and comprehensive services to all of our clients. Unrestricted cash donations are needed for emergency shelter, food, clothing, transportation needs, adaptive equipment, technology, community integration opportunities and general operating expenses.

Please consider putting us in your will. Other ways to give include Donor Directed Funds, Gifts-in-Kind and Charitable Remainder Trusts. Memorial donations or gifts in honor of birthdays, weddings, anniversaries and other special occasions are beautiful ways to honor loved ones. Contact Joan Brandenburg at 585-339-9800 ext. 305 or e-mail [jbrandenburg@dor.org](mailto:jbrandenburg@dor.org).

**Online:** Secure donating available through Paypal at [www.ccsrochester.org](http://www.ccsrochester.org)

**By Mail:** Make checks payable to Catholic Charities Community Services and mail to 1099 Jay Street, Building J, Rochester, NY 14611

**United Way:** Donor designation #2103

**Holiday:** Projects include giving trees, food baskets and "adoptions" of families for Christmas. Contact Heather Rickett at 585-339-9800, ext. 378.



## Megan's Story

"When I was 15, my mother died and it was such a hard time for me. I got an idea that I wanted to honor my mom so I thought I could raise some money and donate it in her name. Catholic Charities Community Services embraced me with open arms. They understood what I wanted to do and helped me to establish the Deana Schermerhorn Fund. Now I raise money to help buy food for families in need.

I hope that everyone will try to help people any chance they can get. My work has helped me change my perspective on what is really important. I am off to college in the fall and I plan to continue to help people in any way I can."



Jeanne White-Ginder

## Fundraising Events

**On March 4th, 2014 at our Third Annual Breakfast with Friends** we hosted Jeanne White-Ginder, mother of Ryan White, as our featured speaker.

Ryan was born with hemophilia in 1971 and became infected with HIV from a contaminated blood treatment. His advocacy and role as a spokesperson changed the way people with AIDS were treated in America.

Just months after his death, the US Congress passed the Ryan White Comprehensive AIDS Resources Emergency (CARE) Act which provides services for people living with HIV/AIDS in the United States. The act has been re-authorized four times since then and today brings funding to our agency and others across the country, so that people infected with and affected by HIV/AIDS can live their lives with support, services and dignity.

**Our 18th annual golf tournament** was held at the beautiful and challenging Irondequoit Country Club. This event included lunch, dinner, contests, silent auction and awards celebration. We want to thank all of our Community Services Duffers who came out for a fun day to support us.

*Sponsorships are available for Breakfast with Friends and the Golf Tournament. Contact Joan Brandenburg at 585-339-9800, ext.305 for more information.*



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# 19TH ANNUAL GOLF TOURNAMENT

To benefit persons with developmental disabilities, traumatic brain injuries, and those living with significant health challenges including HIV/AIDS.

## **NEW THIS YEAR**

Rochester area celebrities  
golf alongside your foursome!



**Monday, July 20, 2015**

**Irondequoit Country Club, Pittsford, NY**

Spend your day golfing 18 holes at the exclusive Irondequoit Country Club. \$200 includes golf (scramble format), lunch, snacks and beverages on the course, dinner, awards and prizes, and a silent auction.

Lunch at 11:30 a.m.

Shotgun start at 12:30 p.m.

CONTACT HEATHER RICKETT AT 339-9800, EXT. 378 OR [HRICKETT@DOR.ORG](mailto:HRICKETT@DOR.ORG) | [WWW.CCCSROCHESTER.ORG](http://WWW.CCCSROCHESTER.ORG)