



Promoting Individuality

Catholic Charities

Community Services

ANNUAL REPORT 2015

Dear Friends,

In the year 2015, Catholic Charities Community Services celebrated 35 years of working with people of all abilities. We have grown from a single residential home for 12 individuals in 1980 to a portfolio of highly individualized services which supported 2,927 people in 2015. This year's challenge: balancing a 56% increase in clients from the previous year while retaining a focus on the individuality of a person who is embarking on his or her own journey towards wellness and independence.

Thirty-five years later, our focus on the individual has deepened, despite our growing numbers. The doubling of our client base is largely due to the expansion of care management services through the state wide Medicaid Health Home initiative. Our care managers connect their clients to a variety of medical and human services needed for them to manage their illness. Each plan is customized because each person has their own needs and varying degrees of support.

This year, we also introduced our fiscal intermediary services for individuals who are living with developmental disabilities. Now participants have the decision-making authority to recruit, hire, train and supervise the individuals who furnish their services. These services can include: one-to-one staff, respite, employment services, education and training, therapies, transportation, housing subsidies, and other supports. By the end of 2015 our knowledgeable staff worked with 30 individuals to monitor their self-directed budgets and assist them with managing self-hired staff. We expect to triple this service in 2016.

One of our biggest achievements this year is the expansion of our benefits counseling service. Certified by Cornell University, our Work Incentive Practitioner staff members have helped hundreds of

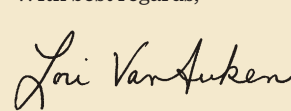
individuals across NYS who are receiving social security disability benefits retain their benefits while exploring work options. Funded by the NYS Balancing Incentive Program, Catholic Charities Community Services reached over 700 individuals, family members and professionals from organizations across the state with information that demystified the notion that one cannot work while receiving disability benefits. Individuals participated in workshops and also received individualized sessions which addressed questions that were unique to their situation.

How are we doing at balancing growth with retaining individualization? Our 2015 client survey provides us with valuable information. Ninety percent of survey respondents say that they are

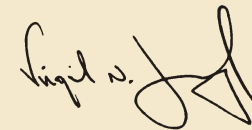
treated with compassion and dignity as individuals; and 82% would recommend our services to a friend.

Over the course of 35 years we have learned that one size does not fit all. Whether we serve three or 3 million individuals, our strong belief in client-centered services will continue to drive our mission forward. Thank you for walking with us on our journey to grow our work and celebrate the uniqueness of the individuals we serve in a highly customized and personal way.

With best regards,



Lori VanAuken,
Executive Director



Virgil N. Joseph,
Chairman, Board of Directors





Individuality Brings Possibilities

We hear the inspiring stories of those we serve every day. At Breakfast with Friends 2015, three individuals shared details of their journey toward independence. Chris was one of our client speakers who left her audience in awe.

Chris grew up in a rural town near the Adirondack region as the youngest of three children. When Chris was 2 months old, she was diagnosed with hydrocephalus which required her to have a shunt placed in her brain. Eleven years later, her shunt malfunctioned and she had a 15 minute seizure. From this point, Chris began to have difficulty with organization, memory, concentration and her doctor explained that she had suffered a brain injury—probably more than one. Over the years, Chris has endured over 25 brain surgeries. With the help of Catholic Charities Community Services Traumatic Brain Injury Program, Chris is living a life of independence, inclusion and continues to express her individuality by showing others that her possibilities—and theirs—are endless.

“The connection with Catholic Charities Community Services has been phenomenal for me”—Chris

Our Mission

Catholic Charities Community Services, in conjunction with Catholic Charities of the Diocese of Rochester and those we serve, is deeply committed to enhancing and strengthening the independence, inclusion, and individuality of persons with disabilities and those who are living with significant health challenges.

We provide services that support, coordinate, advocate, and educate in order to foster individual and community empowerment. We strive to build a just and compassionate society for all individuals to live with dignity as people of God.

How We Serve



Developmental Disabilities

We are dedicated to promoting the inclusion of individuals who live with developmental disabilities in their communities. By helping to establish supports—both people and services—we facilitate the independent lifestyle of each individual we serve. We offer:

- Supportive and supervised residential care
- Nursing Services
- Medicaid Service Coordination
- Employment
- Grants for Family and Individualized Services
- Community and Residential Habilitation
- Fiscal Intermediary and Broker, which are directed by the individual.

The number of individuals who are directing their own services is growing. Individuals exercise personal choice and control over the delivery of their services, including who, how and where services are provided.



Traumatic Brain Injuries

Services for those who have sustained traumatic brain injuries include specialized skills development and support for the individual, their friends and family members. Services include:

- Service coordination that connects individuals to Medicaid benefits, medical, housing, financial, vocational and educational services.
- Community Integration Counseling
- Independent Living Skills Training

Our staff focus is on a person's abilities to ensure that proper supports are in place to facilitate an independent lifestyle. We also offer Nursing Home Transition Diversion waiver services which include environmental modifications and assistive device technologies so that individuals can remain in their homes rather than be placed in a nursing home.



Chronic Illnesses

Catholic Charities Community Services coordinates and manages care for adults with chronic illnesses including mental illness, substance abuse, asthma, COPD, diabetes, heart disease, high blood pressure and obesity. We support these individuals by:

- Connecting Medicaid-eligible individuals through case management to needed services and supports including, but not limited to benefits, medical, housing, financial, vocational, educational, and more.
- Providing support to return to work including benefits counseling so individuals learn how to balance their disability benefits while considering employment.
- Offering one-on-one or group counseling in nutrition, treatment adherence and maintaining a healthy lifestyle.

We are one of the few agencies in the Finger Lakes region which has staff members who are Certified Work Incentive Practitioners, credentialed by Cornell University's Employment and Disability Institute.



HIV/AIDS

Catholic Charities Community Services supports individuals with HIV/AIDS at any stage of their diagnosis or illness. Our highly confidential services include:

- Support and planning tailored to each individual's needs
- Permanency planning and guardianship
- Connection to health care services
- Housing and emergency assistance
- Employment
- Peer-to-peer outreach
- Transportation
- Health education and treatment support
- Counseling around disclosure and confidentiality

Catholic Charities Community Services is one of the largest providers of case management services for individuals HIV/AIDS in the Finger Lakes Region. We offer confidential, personalized, professional assistance in assessing needs, accessing services, providing advocacy and crisis intervention.

Celebrating 35 Years of Service 1980–2015



CCCS Board Chairman Virgil Joseph receives the 40 Under 40 Award from the Rochester Business Journal



Breakfast with Friends 2015—Executive Director Lori VanAuken with Keynote Speaker Matt Savage



Bishop Emeritus Matthew Clark presents CCCS Founding Director Paul Pickering with the Heart & Soul Award



Concert pianist Matt Savage shows his individuality through his music



Client Picnic Day at Camp Stella Maris



United Way Day of Caring: over one hundred volunteers help spruce up our residences



Celebrating family at the Annual Client Picnic at Charlotte Beach



19th Annual Celebrity Golf Tournament at Irondequoit Country Club

Promoting Individuality In All We Do



1st annual walk to support adults and children with traumatic brain injuries at Seneca Park



Christmas 2015: gift donations for over 800 men, women, and children



Thanks to Woodcliff Hotel and Spa: 200 families had a Thanksgiving feast to remember



CCCS Staff at 2015 Training for Professionals (TOP) Housing Conference in Niagara Falls



World Aids Week and in memory of those we have lost



ROC the Day Fundraiser

2015 Agency Highlights

Served approximately 3,000 clients with well over 95,000 units of service throughout the year!

Two new Board members joined our Catholic Charities Community Services Board of Directors:

- Mary Holleran is the current VP of Communications at The Community Foundation (RACF)
- Joseph Pocius retired from his career as a highly successful insurance agent

In collaboration with Providence Housing, Inc., we opened a three-bedroom supportive residence in Penn Yan for three individuals who were eager to reach the next step towards independent living. "Pickering House," named after the agency's founding executive director Paul Pickering, is home to individuals who moved from a supervised setting with 24 hour care. The residents continue to receive assistance with meal preparation, paying bills and other life skills as needed, but no longer require around the clock support from our staff.

Tremendous gratitude is extended to a passionate employee. Tom Nutting and his wife Terry established the Manny Fund in memory of Manuel Perez, long time resident of our house at Cloverdale. The funds provided financial support for home improvements to all of our residential properties. Projects included front porch renovations, kitchen cabinets and bath modifications. Thank you Tom for reminding us that home is where our heart is.

Who We Are

2015 Board of Directors

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Jack Balinsky, *Ex-Officio*
Carey Ann Denefrio
Mary Holleran
Maria Infield, *Secretary*
Sarah Kwiatkowski
Matthew Livernash, *Treasurer/Secretary*
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Daniel J. O'Neill, III,
Strategic Planning Chair
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Stevan Ramirez
Timothy Sheehan, *Diocesan Board Rep*
Charles Steinman
Jason Tonkery
Lori VanAuken, *Executive Director*

Catholic Charities Community Services

1099 Jay Street, Building J
Rochester, NY 14611
Phone: 585-339-9800
Fax: 585-339-9377
Email: cccs@dor.org

Regional Office

One Keuka Business Park
Penn Yan, NY 14527
Phone: 315-536-2749
Fax: 315-536-2451

Services are provided to all people without regard to race, religion, ethnicity, sexual orientation, age, ability, gender or ability to pay.

www.cccsrochester.org

Catholic Charities Community Services began in 1980 as a single residential home for those living with developmental disabilities. Today we serve 3,000 people annually in 12 counties—people who are living with developmental disabilities, traumatic brain injuries and chronic illnesses including HIV/AIDS.

As one of the nine Catholic Charities organizations of the Roman Catholic Diocese of Rochester, Catholic Charities Community Services is deeply committed to enhancing and strengthening the independence, inclusion and individuality of the people we serve.

We provide an array of services, some of which include case management, housing and residential programs, support and education groups, benefits assistance and advocacy, emergency referrals, employment and vocational connections and community-based life-skills training. These services are critical for empowering the individuals we serve in order that they may live as independently and successfully as possible.

Catholic Charities Community Services works to build a just and compassionate society in which all individuals can live with dignity as people of God.

Locations

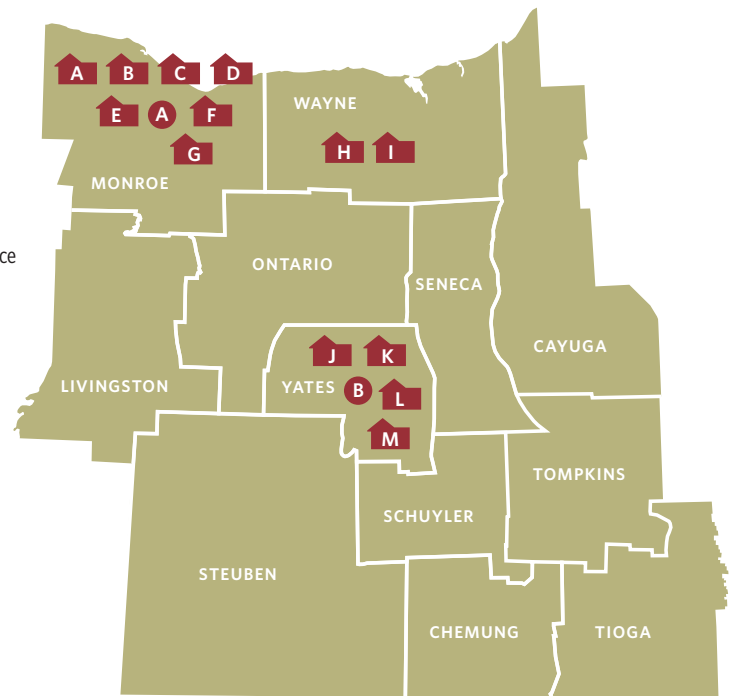
Catholic Charities Community Services operates in all 12 counties of the Roman Catholic Diocese of Rochester.

● Offices

- A 1099 Jay Street, Rochester—Main Office
- B 1 Keuka Business Park, Penn Yan

🏠 Group Homes

- A Stony Creek Apartments, Rochester
- B Cloverdale Street, Rochester
- C Tryon Estates, Rochester
- D Holt Road, Webster
- E Tryon Park, Rochester
- F Newcastle Road, Rochester
- G Westerloe Avenue, Rochester
- H Catherine Street, Lyons
- I Sohn Alloway Road, Lyons
- J Main Street, Penn Yan
- K Main Street, Penn Yan
- L Route 54, Penn Yan
- M Pickering House, Penn Yan



Catholic Charities Community Services

2015 Charitable Supporters

Consolidated Balance Sheet

December 31, 2015

ASSETS

CURRENT ASSETS:

| | |
|-----------------------------|------------------|
| Cash and equivalents | \$ 221,056 |
| Restricted deposits | 620,218 |
| Investments | 661,082 |
| Accounts receivable | 2,020,321 |
| Grants receivable | 403,873 |
| Prepaid expenses | 77,912 |
| Total current assets | 4,004,462 |

OTHER ASSETS:

| | |
|-----------------------------|---------------------|
| Tenant security deposits | 3,589 |
| Investments—endowment | 413,413 |
| Restricted deposits | 43,187 |
| Property and equipment, net | 1,680,722 |
| Mortgage finance costs, net | 5,457 |
| Total other assets | 2,146,368 |
| Total assets | \$ 6,150,830 |

LIABILITIES AND NET ASSETS

CURRENT LIABILITIES:

| | |
|-----------------------------------|------------------|
| Line of credit | \$ 99,828 |
| Accounts payable | 862,543 |
| Accrued liabilities | 666,491 |
| Current portion of long-term debt | 129,667 |
| Deferred revenue | 312,045 |
| Total current liabilities | 2,070,574 |

| | |
|--|------------------|
| TENANT SECURITY DEPOSITS | 3,589 |
| LONG-TERM DEBT, net of current portion | 221,964 |
| CAPITAL ADVANCES | 955,999 |
| Total liabilities | 3,252,126 |

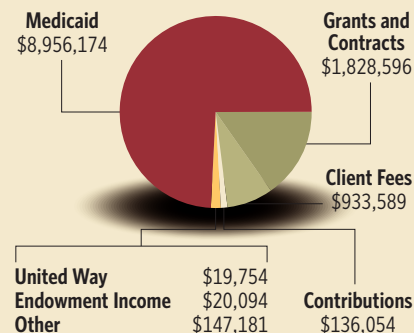
NET ASSETS:

| | |
|---|---------------------|
| Unrestricted | 2,399,804 |
| Temporarily restricted | 85,487 |
| Permanently restricted | 413,413 |
| Total net assets | 2,898,704 |
| Total liabilities and net assets | \$ 6,150,830 |

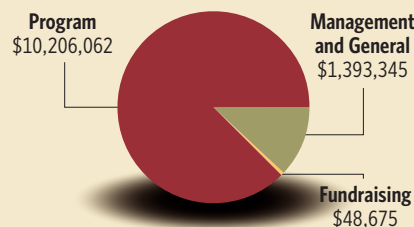
Activities and Change in Net Assets

For the Year Ended December 31, 2015

SUPPORT AND REVENUE: \$12,041,442



EXPENSES: \$11,648,082



| | |
|--|--------------|
| EXCESS (DEFICIENCY) OF SUPPORT AND REVENUE OVER EXPENSES | \$ 393,360 |
| INVESTMENT INCOME, net | (30,785) |
| ENDOWMENT INCOME APPROPRIATED FOR EXPENDITURE | (20,094) |
| CHANGE IN NET ASSETS | 342,481 |
| NET ASSETS—beginning of year | 2,556,223 |
| NET ASSETS—end of year | \$ 2,898,704 |

Catholic Charities Community Services financial statements are audited by Bonadio & Co., LLP.

Complete audited financial statements are available at www.ccsrochester.org.

Catholic Charities Community Services is deeply grateful to all the individuals, corporations, foundations, government entities, and our community, whose generous gifts have supported our work. Every effort has been made to ensure accuracy; nonetheless, in listings of this length, errors and omissions may occur. If your name has been misspelled, omitted, or listed incorrectly, please accept our apologies and bring the mistake to our attention so we can correct our records.

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 Ms. Mary Ellen DeGraeve
 Ms. Carey Ann Deneffrio
 and Mr. Tim Lyster

2015 Charitable Supporters *continued*

Giving Opportunities

Catholic Charities Community Services is driven to provide excellent and comprehensive services to all of our clients. Unrestricted cash donations are needed for emergency shelter, food, clothing, transportation needs, adaptive equipment, technology, community integration opportunities and general operating expenses.

Please consider putting us in your will. Other ways to give include Donor Directed Funds, Gifts-in-Kind and Charitable Remainder Trusts. Memorial donations or gifts in honor of birthdays, weddings, anniversaries and other special occasions are beautiful ways to honor loved ones. Contact Joan Brandenburg at 585-339-9800 ext. 305 or e-mail jbrandenburg@dor.org.

Online: Secure donating available through Paypal at www.cccsrochester.org

By Mail: Make checks payable to Catholic Charities Community Services and mail to 1099 Jay Street, Building J, Rochester, NY 14611

United Way: Donor designation #2103

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Organizations and Businesses

5Linx
America's Charities
Barnes Chiropractic
Barrett Greisberger Fletcher LLP
Benefit Resource, Inc.

Bonadio Group
Brain Injury Association
of New York State
BXL Consultants
Cause & Effect Strategy
Church of the Resurrection
Citizens for Joseph Robach
Committee to Elect Gantt For Assoc
Companion Care of Rochester
Complete Payroll Processing, Inc.
Conifer Realty LLC
Daisy Marquis Jones Foundation
Desk Set Limited
Dunn & Pedro, CPA's, PC
Family First Federal Credit Union
FLIR Systems, Inc.
Frontier Glass, Inc.
Genesis Communications
Harris Beach, PLLC
HFL Mendon Youth
Holy Sepulchre Cemetery
Ascension Garden
Ibero-American Action League, Inc.
Isaac Heating and Air Conditioning
JPMorgan Chase
Liberty Mutual
M&T Bank
Medical Motor Service of Rochester
Medisked, LLC
Midwest Asset Acceptance
Group, Inc.
Mitchell Nagel & Associates
Nacca & Capizzi LLP
Omnicare of New York
Our Lady of Lourdes Church
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Park Central, LLC
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Photikon Corporation
Principal Financial Group
Rent-A-Center
Rochester Americans Exec. Club, Inc
Rochester Area Community
Foundation/William and Donna
Torpey Advised Fund

Rochester Colonial Manufacturing
Rochester Press Radio Club
Silicon Valley Community
Foundation/PepsiCo Foundation
Fund
Sirness Services, Inc
South Wedge Properties, LLC
St. Charles Borromeo Church
St. Louis Church
Sutherland High School
Faculty Association
Toshiba AV Solutions
Tulip Travel
Underberg & Kessler
United Way of Central Indiana
United Way of Greater Rochester
Unum
VP Supply Corp.
Wegmans Food Markets

Gifts-In-Kind

Peju Bakin
Mrs. Tina Breed
Classy Cookie
Mr. Brian DeWind
Ms. Shellie Fizer
Ms. Colleen Fronckowiak
Mr. John Gudonis
Henrietta Quilt Club
Heritage Christian Services
Holy Sepulchre/Ascension Garden
Ms. Robin Hoppe
Knights of Columbus, Council #1141
Long Pond Pediatrics, LLP
Mark's Pizzeria
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Memorial Art Gallery
Millco Woodworking, LLC
Monroe County Parks Department
Mother of Sorrows
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Jill Pavone and Family
Q Ware CMMS

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Ms. Audrey Ryder
Salvatore's Pizzeria
Mr. Rick Santowski
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Ms. Michelle Sherwood
Skip's Meat Market
Mr. David Skolnik
SPS Medical Supply Corp.
St. Charles Borromeo Church
St. John the Evangelist
St. Mary of the Assumption
St. Pius X
St. Stanislaus Kostka Church
St. Thomas More/Queen of Peace
Ms. Libby Vujanovich
Ward Greenbreg Herller Reidy, LLP
Wegmans Food Markets
Ms. Ebony Williams
Woodcliff Hotel and Spa

In Celebration of

Mr. Isaac Keith Echevarria

In Honor of

Mr. Andrew Bell
Mrs. Karen Johnson
Ms. Dorothy McMahon
Mr. Paul Powell, Jr. (Holt)
Mr. Eric Sterling (Benton)

In Memory of the Following

Ms. Mary Abreu
Mr. Eugene Ryan Derleth
Mr. John Fedick
Ms. Jackie Grady
Mr. Michael Hance
Ms. Georgia Kelly
Ms. Marie Moffitt
Mr. Roland Schindler
Mr. Harry Smith
Mr. Michael Termine

Save the Date!



21ST ANNUAL CELEBRITY GOLF TOURNAMENT

*Irondequoit Country Club
July 24, 2017*



3RD MARCH ON FOR BRAIN INJURY WALK

*Seneca Park – August 26, 2017
Family Friendly!*

In collaboration with the Brain Injury Association of
New York State to raise awareness about brain injury



6TH ANNUAL BREAKFAST WITH FRIENDS

*Hyatt Regency, Rochester
March 3, 2017*